

## Doug Mackenzie

Director of Service Innovation Jersey

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**VCard** 





## Areas of expertise

**Business Services Team** 

## Background and experience

Doug has more than 17 years' experience in financial services, including 11 in the offshore world. His last role before joining Ogier in January 2016 was in Jersey as Head of Private Banking Operations at Santander Private Banking.

As Director of Service Innovation Doug is responsible for the implementation of new systems and tools to help drive quality provision of legal services; leading the pan-jurisdictional Knowledge Management function; and pioneering the application of continuous improvement methodology across the business to help to drive client-led process efficiencies.

He holds qualifications in law, operations management and project management.

## News and insights

Find out more

17 July 2019	29 May 2018	19 April 2018
Growth in Ogier's	Ogier beats all	Ogier named as
dedicated	comers to Legal	finalist among big
Compliance and Tak	Week's international	names in Legal Week
on Team as	law firm innovation	Innovation Awards
specialists step up to	award	Edward Mackereth
senior roles	Edward Mackereth	Team: Jamie Bore, Doug Mackenzie
Doug Mackenzie	Team: Doug Mackenzie, Jamie Bore	British Virgin Islands, Cayman Islands,
Jersey	British Virgin Islands, Cayman Islands, Guernsey, Hong Kong, Jersey, London, and 3 more	Guernsey, Hong Kong, Jersey, London, and 3 more
News	News	News